



**INDIAN INSTITUTE OF TECHNOLOGY BOMBAY
MATERIALS MANAGEMENT DIVISION**

Ref No. 1000043483

RFX No 6100001989

Specifications for AMC of Empyrean System, Dy2376 for 3 years

	Detailed Specifications for Advance Gas Chromatography Equipment		
Sr no	Tender Specifications	Compliance (Yes/No)	Additional Information
1	INSPECTION: Each instrument covered by this contract shall be inspected and tested at least twice annually at intervals agreed upon by both parties. Repairs and adjustments will be performed as necessary, provided the issues arise from normal usage and not due to abuse, labor disputes, fire, water damage, explosions, or improper power, water, or environmental conditions—all of which are the responsibility of the vendor. These inspections will include a comprehensive check of the instrument, with calibration performed if deemed necessary by the Service Engineer.		
2	SPARE PARTS: All spare parts, whether imported or locally sourced, required for servicing the instruments will be provided by the contract holder. If the necessary parts are unavailable, they will be imported or procured by the vendor through their own arrangements. Should any spare parts be supplied, the cost will be charged separately and provided within a reasonable timeframe.		

3	<p>EMERGENCY SERVICES: In addition to the regular inspection visits, the contract holder is entitled to one emergency visit per year at no additional cost in the event of an emergency breakdown. “Emergency breakdown” does not include routine replacement of expendable items. Every effort will be made to provide preferred attention in such cases as early as possible.</p>		
4	<p>CONTRACT FEE: The contract fee will cover the services outlined above, including transportation and living expenses for the Service Engineer during inspection and emergency visits while the contract is active.</p>		
5	<p>ASSISTANCE: The equipment holder shall provide reasonable cooperation by offering manual labor or equipment to assist in moving or transporting heavy items. Additionally, they must provide the services of electricians, plumbers, masons, carpenters, or other craftsmen when such services are necessary to modify or correct the customer’s facilities. These services should be provided promptly to avoid delays.</p>		
6	<p>PAYMENT TERMS: Payment will be processed only upon receipt of:</p> <ul style="list-style-type: none"> ▪ A Tax Invoice. ▪ A Service Report, which must accompany the invoice and detail the work performed. ▪ IIT Bombay follows a no-advance-payment policy. Payment will only be released after satisfactory completion of services or repairs, six monthly basis. 		