e File No. 22-07/2020-DD-III

Government of India

Ministry of Social Justice & Empowerment

Department of Empowerment of Persons with Disabilities (Divyangjan)

Pt. Deendayal Antyodaya Bhawan, CGO Complex, Lodhi Road, New Delhi.

Dated: 09th September, 2020

OFFICE MEMORANDUM

Subject: Guidelines for conducting written examination for persons with benchmark disabilities - reg

The undersigned is directed to say that this Department had issued revised guidelines for conducting written examination for persons with benchmark disabilities on 29.08.2018 (copy enclosed). However, Hon'ble High Court of Delhi in the matter of Shri Aditya Narayan Tiwari & Anr. Vs Union of India & Anr. Observed that "till the panel of scribes is formed, if any examination is conducted by any of the Department wherein the petitioners and similarly situated persons appear in the exam, the guidelines dated 29.08.2018 shall not be applicable, however, the candidate shall appear in terms of guidelines dated 26.02.2013......".

- 2. In compliance of the observation made by Hon'ble High Court of Delhi, the Department through OM dated 01.01.2019 (enclosed) clarified that till the panel of scribes is not formed, any of the Department, who are conducting the exam, shall not conduct the exam in terms of guidelines dated 29.08.2018.
- 3. It has been brought to the notice of this Department that non formation of panel of scribes/unavailability of scribes/unwillingness of at risk examinees with disabilities (EwDs) to avail the facility of unknown scribes because of situations arising out of COVID 19 pandemic could be a major problem for EwDs eligible to use scribe, as and when exams are announced by different examining bodies.
- 4. All the central Ministries/Department/examining bodies are, therefore, again requested to ensure that so long as panel of scribes are not formed and made available to the examinees with disabilities as per their

request, the exam shall not be conducted in terms of guidelines dated 29.08.2018, however, the candidate shall appear in terms of guidelines dated 26.02.2013 (enclosed).

Encl: As above

(K.V.S. Rao) Director

Tel: 24369054

- 1. Secretary, D/o Higher Education
- 2. Secretary, D/o School Education
- 3. Secretary, D/o Personnel and Training
- 4. Secretary, D/o Financial Services
- 5. Secretary, UPSC
- 6. Secretary, UGC
- 7. Chairman, AICTE
- 8. Chairman, SSC
- 9. Secretary, CBSE
- 10. Chairman, Railway Board
- 11. Controller of Exams, Delhi University
- 12. Chairman, National Testing Agency
- 13. Directors of all IITs

14. All National Institutes and RCI under administrative control of D/o
Empowerment of Persons with Disabilities
15. Secretary, Department of Inthe Sector Entrophies.

Copy to:

Shri S.K. Rungta, General Secretary, National Federation of the Blind, Delhi

F. No. 34-02/2015-DD-III

Government of India

Ministry of Social Justice & Empowerment

Department of Empowerment of of Persons with Disabilities (Divyangjan)

Pt. Deendayal Antyodaya Bhawan, C.G.O. Complex, New Delhi -110003 Dated: the 29 August, 2018

Office Memorandum

Subject: Guidelines for conducting written examination for Persons with Benchmark Disabilities

The undersigned is directed to say that this Department had issued the guidelines for conducting written examination for persons with disabilities defined in terms of erstwhile Persons with Disabilities (Equal Opportunities, Protection for Rights and Full Participation) Act, 1995 vide OM No. 16-110/2003-DD.III dated 26/02/2013. The Department had constituted a Committee under the Chairmanship of Secretary, DEPwD in March, 2015 to review the said guidelines based on the issues raised by Union Public Service Commission and others. Meanwhile the Central Government enacted the Rights of Persons with Disabilities Act, 2016 (RPwD Act, 2016) which came into force from 19.04.2017. The Act provides for reservation in Government jobs for persons with benchmark disabilities as defined under section 2 (r) of the said Act.

Based on the findings of the Committee, the Central Government hereby lays down the revised guidelines for conducting written examination for persons with benchmark disabilities in supersession of the earlier guidelines issued vide OM No. 16-110/2003-DD.III dated 26/02/2013 as under:

- I. These guidelines may be called as "Guidelines for conducting written examination for persons with benchmark disabilities 2018".
- II. There should be a uniform and comprehensive policy across the country for persons with benchmark disabilities for written examination taking into account improvement in technology and new avenues opened to the persons with benchmark disabilities providing a level playing field. Policy should also have flexibility to accommodate the specific needs on case-to-case basis.
- III. There is no need for fixing separate criteria for regular and competitive examinations.

IV. The facility of Scribe/Reader/Lab Assistant should be allowed to any person with benchmark disability as defined under section 2(r) of the RPwD Act, 2016 and has limitation in writing including that of speed if so desired by him/her.

In case of persons with benchmark disabilities in the category of blindness, locomotor disability (both arm affected-BA) and cerebral palsy, the facility of scribe/reader/lab assistant shall be given, if so desired by the person.

In case of other category of persons with benchmark disabilities, the provision of scribe/reader/lab assistant can be allowed on production of a certificate to the effect that the person concerned has physical limitation to write, and scribe is essential to write examination on his behalf, from the Chief Medical Officer/Civil Surgeon/Medical Superintendent of a Government health care institution as per proforma at APPENDIX-I.

- V. The candidate should have the discretion of opting for his own scribe/reader/lab assistant or request the Examination Body for the same. The examining body may also identify the scribe/reader/lab assistant to make panels at the District/Division/ State level as per the requirements of the examination. In such instances the candidates should be allowed to meet the scribe **two days** before the examination so that the candidates get a chance to check and verify whether the scribe is suitable or not.
- VI. In case the examining body provides the scribe/reader/lab assistant, it shall be ensured that qualification of the scribe should not be more than the minimum qualification criteria of the examination. However, the qualification of the scribe/reader should always be matriculate or above.

In case the candidate is allowed to bring his own scribe, the qualification of the scribe should be one step below the qualification of the candidate taking examination. The persons with benchmark disabilities opting for own scribe/reader should submit details of the own scribe as per proforma at APPENDIX-II

- VII. There should also be flexibility in accommodating any change in scribe/reader/lab assistant in case of emergency. The candidates should also be allowed to take more than one scribe/reader for writing different papers especially for languages. However, there can be only one scribe per subject.
- VIII. Persons with benchmark disabilities should be given, as far as possible, the option of choosing the mode for taking the examinations i.e. in Braille or in the computer or in large print or even by recording the answers as the examining bodies

can easily make use of technology to convert question paper in large prints, e-text, or Braille and can also convert Braille text in English or regional languages.

- IX. In case, the persons with benchmark disabilities are allowed to take examination on computer system, they should be allowed to check the computer system one day in advance so that the problems, if any in the software/system could be rectified. Use of own computer/laptop should not be allowed for taking examination. However, enabling accessories for the computer based examinations such as keyboard, customized mouse etc should be allowed.
- X. The procedure of availing the facility of scribe should be simplified and the necessary details should be recorded at the time of filling up of the forms. Thereafter, the examining body should ensure availability of question papers in the format opted by the candidate as well as suitable seating arrangement for giving examination.
- XI. The disability certificate issued by the competent medical authority at any place should be accepted across the country.
- XII. The word "extra time or additional time" that is being currently used should be changed to "compensatory time" and the same should not be less than 20 minutes per hour of examination for persons who are allowed use of scribe/reader/lab assistant. All the candidates with benchmark disability not availing the facility of scribe may be allowed additional time of minimum of one hour for examination of 3 hours duration. In case the duration of the examination is less than an hour, then the duration of additional time should be allowed on pro-rata basis. Additional time should not be less than 5 minutes and should be in the multiple of 5.
- XIII. The candidates should be allowed to use assistive devices like talking calculator (in cases where calculators are allowed for giving exams), tailor frame, Braille slate, abacus, geometry kit, Braille measuring tape and augmentative communication devices like communication chart and electronic devices.
- XIV. Proper scating arrangement (preferably on the ground floor) should be made prior to the commencement of examination to avoid confusion or distraction during the day of the exam. The time of giving the question papers should be marked accurately and timely supply of supplementary papers should be ensured.
- XV. As far as possible, the examining body should also provide reading material in Braille or E-Text or on computers having suitable screen reading software for open book examination. Similarly online examination should be in accessible format i.e. websites, question papers and all other study material should be accessible as per the international standards laid down in this regard.

XVI. Alternative objective questions in lieu of descriptive questions should be provided for Hearing-Impaired persons, in addition to the existing policy of giving alternative questions in lieu of questions requiring visual inputs, for persons with Visual Impairment.

XVII. As far as possible the examination for persons with disabilities should be held at the ground floor. The examination centres should be accessible for persons with disabilities.

- 2. It is requested to ensure that the above guidelines are scrupulously followed while conducting examination for persons with benchmark disabilities. All the recruitment agencies, Academics/Examination Bodies etc. under the administrative control of each Ministry/Deapartment may be advised appropriately to ensure compliance of implementing these guidelines. Action taken in this regard may be intimated to this office.
- 3. The above guidelines are issued with the approval of Hon'ble Minister (Social Justice & Empowerment).

Yours faithfully,

(D.K. Pannda)

Under Secretary to the Government of India

Tele. No. 24369059

To

- 1. Secretary of all Ministries/Department.
- 2. Secretary, UPSC, Shahjahan Road, New Delhi.
- 3. Chairman, SSC, Block No.12, CGO Complex, Lodhi Road, New Delhi-110003.
- 4. Chairman, University Grants Commission with a request to issue necessary instructions to all universities including Deemed Universities for compliance.
- 5. Chairman, Railway Board
- 6. All National Institutes and RCI under administrative control of Department of Empowerment of Persons with Disabilities (Divyangjan), Ministry of SJ&E, New Delhi

Copy for information to: CCPD, Sarojini Bhawan, Bhagwan Dass Road, New Delhi

Certificate regarding physical limitation in an examinee to write

This is to certify that, I have examined Mr/Ms/Mrs				
(name of the candidate with disability), a person				
with (nature and percentage of disability as				
mentioned in the certificate of disability), S/o/D/o,				
a resident of (Village/District/State)				
and to state that he/she has physical limitation which hampers his/her				
writing capabilities owing to his/her disability.				
Signature				
Chief Medical Officer/Civil Surgeon/ Medical Superintendent of a				
Government health care institution				
Name & Designation.				
Name of Government Hospital/Health Care Centre with Seal				
Place:				
Date:				
Note:				
Certificate should be given by a specialist of the relevant stream/disability				
(eg. Visual impairment – Ophthalmologist, Lcomotor disability – Prthopaedic				
specialist/PMR).				

Letter of Undertaking for Using Own Scribe

I	, a candi	, a candidate with (na	
of the disability) appearing	ig for the	(name	of the
examination) bearing	Roll No.		_ at
	(name of the	centre) in the	District
	,	(name of the St	ate). My
qualification is	·		
I do hereby state that		(name of the sc	ribe) will
provide the service of scrib	e/reader/lab assi	stant for the undersi	gned for
taking the aforesaid examina	ation.		
I do hereby undertake	that his qualifica	tion is	In
case, subsequently it is foun	nd that his qualific	ation is not as declare	d by the
undersigned and is beyond	my qualification,	I shall forfeit my righ	t to the
post and claims relating ther	reto.		
	(Signature of	the candidate with D	sability)
Place:			
Date:			